

The Executive Officer
Naba Diganta Industrial Township Authority
GN-20, Street No.21 Sector V, Salt Lake
Kolkata 700091

2025/NDWML/101
Date: 20th Mar 2025

- Sub :** Development and Management of Water Supply and Sewage System in PPP model at Naba Diganta Industrial Township Authority (NDITA), Sector V, Salt Lake, Kolkata: Revised user charges with effect from 1st Apr 2025
- Ref :** Clause No. 4.1.1 and 4.1.2 of User Agreement and Clause Nos. 7.2 of Development Agreement

Sir

With all your collaboration, we have successfully completed 14 (Fourteen) years of commercial operation on 04/01/2025 and continue to excel in providing water supply and sewage utility services in NDITA command area at sector V, Salt Lake, Kolkata. In line with clause no. 4.1.1 and 4.1.2 of User Agreement also called as Tripartite Agreement between NDITA, NDWML and all our customers, the combined user charges shall be revised with effect from 1st April 2025.

As you are aware, the Minimum wages in West Bengal have been increased by 4% during the last two year and there is approx. 3 times increase in the cost of insurance as per guidelines of IRDA. This mandatory element as prescribed by Government had an upward impact on our operational cost, which has compelled us to revise the user charges as per aforesaid reference of User Agreement.

Combined User Charge from 1st Apr 2023	₹.38.78 per KL
Increase due to Contractual Terms (Cl. 4.1.1 of user agreement)	₹. Nil
Increase due to Minimum wages (Cl. 4.1.2 of user agreement)	₹.0.11 per KL
Increase due to Insurance cost (IRDA guidelines) (Cl. 4.1.2)	₹.0.19 per KL
Combined User Charges from 1st Apr 2025 till further notification	₹.39.08 per KL

New User Charges of **₹.39.08 per KL (1000Liters)** of water supplied shall be applicable with effect from the 1st April 2025. In the event of any statutory changes in taxes and/ or electricity tariff or purchase of water from NDITA/ KMDA, our User Charges will call for a revision in line with contractual provisions. This is for information.

For Naba Diganta Water Management Limited


Kausik Chattopadhyay
Chief Executive Officer



CC: The President, Sector V Stakeholders' Association

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